



Vyke Mobile

Your getting started guide



Not got Vyke Mobile? Visit get.vyke.com on your mobile phone.

Getting started with Vyke Mobile

Getting started with Vyke Mobile is quick and easy. Simply follow the steps below and you'll be saving on your calls and text messages in no time at all.

Step 1: Download Vyke Mobile

Navigate to <http://get.vyke.com> on your handset's web browser and simply click on the Download now link with your mouse pointer. Vyke Mobile will automatically start the download.

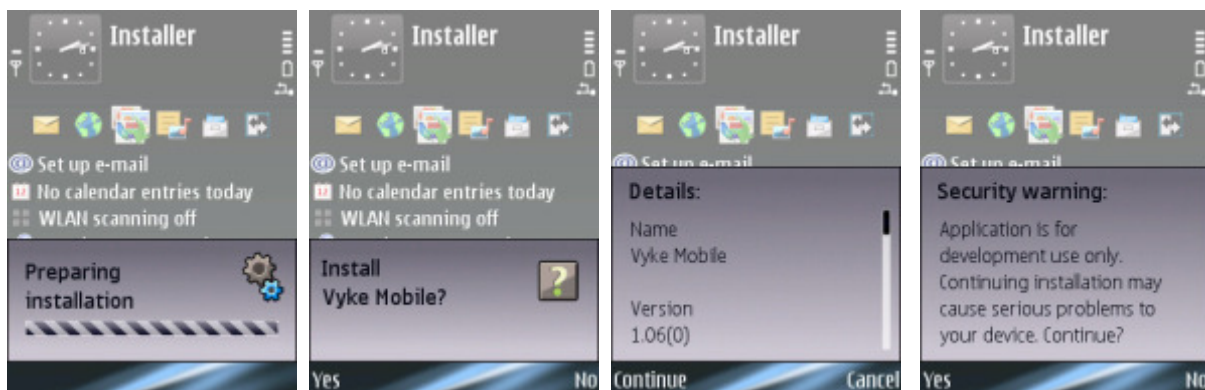
Vyke Mobile is a light application, it won't take long.

When you sign up for a free Vyke account you will receive a text message with the link to get.vyke.com embedded in it.

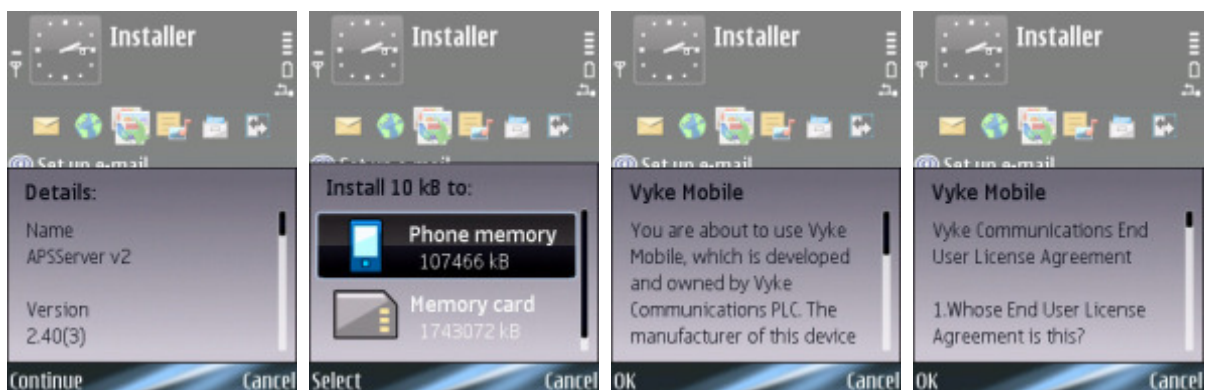
Step 2: Installing Vyke Mobile

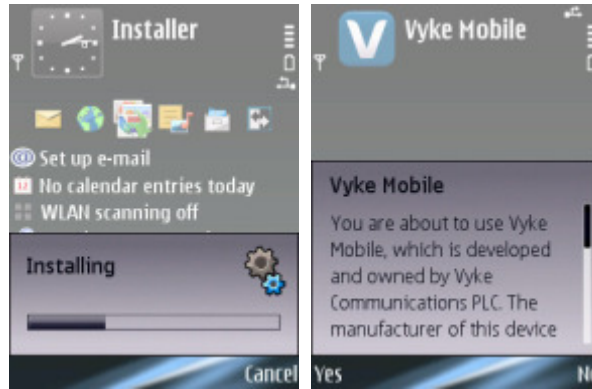
Once your handset has finished downloading (it only takes seconds) you will need to go through an installation process:

The following screens give you an idea of the steps to follow, click on 'Yes', 'Continue' and accept the 'Security warning':



You will be presented with the details about Vyke Mobile and prompted to save it, please select 'save on phone memory'. Accept the following two screens and let the application finalise the installation:



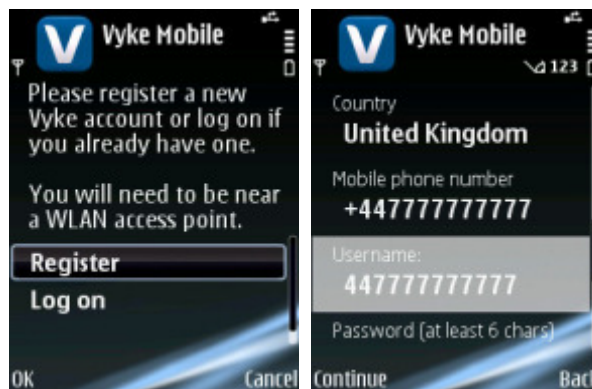


Step 3: Register or log on to the Vyke network

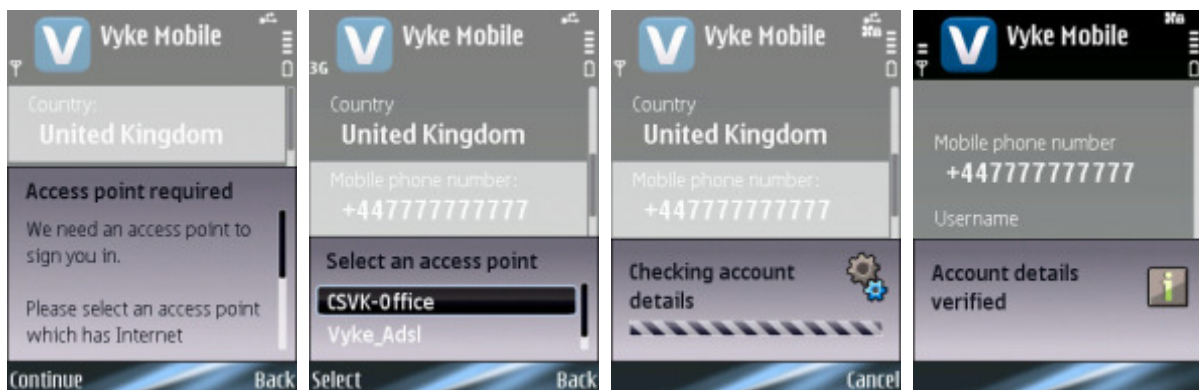
If you already have a Vyke account please select Log on. If you don't yet, go for Register.

Your country and subsequent prefix are detected by the application based on your phone and SIM card settings. Complete your mobile number and do not forget to get rid of the first digit if it applies to your country: A mobile number in the UK 07777777777 would be typed as +44777777777 without the preceding 0.

Vyke Mobile will match your Username with your mobile number. Please note that it is very important that both numbers match to be able to use some calling methods over Vyke Mobile. Finally, enter your password:



In order for your application to log on or register with the Vyke network, it needs a WIFI access point.



If you are unable to get your account details verified, it may be because you did not enter your mobile phone number correctly. Remember to include your country code (excluding 00 or +).

It is also important to take into account that you must have a good GSM coverage during the verification of your account.

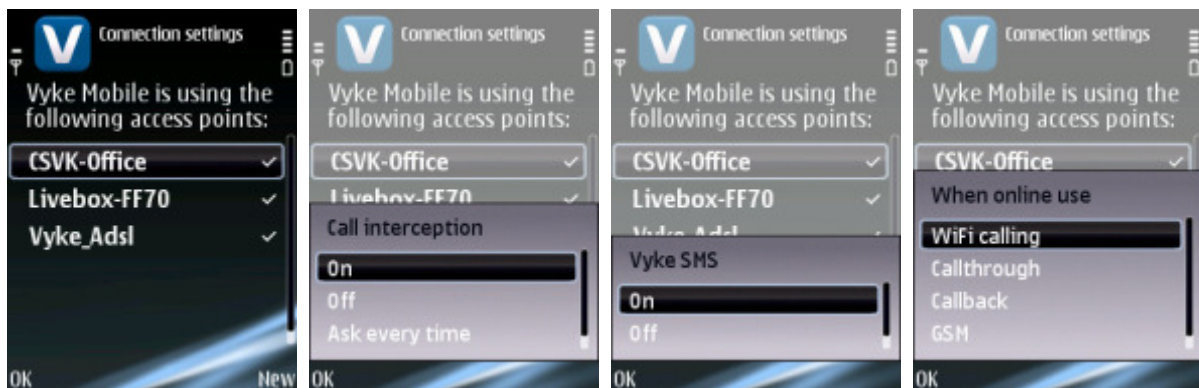
Step 4: Vyke Mobile settings wizard

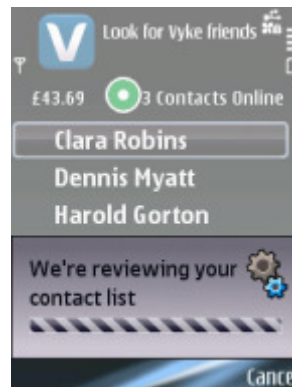
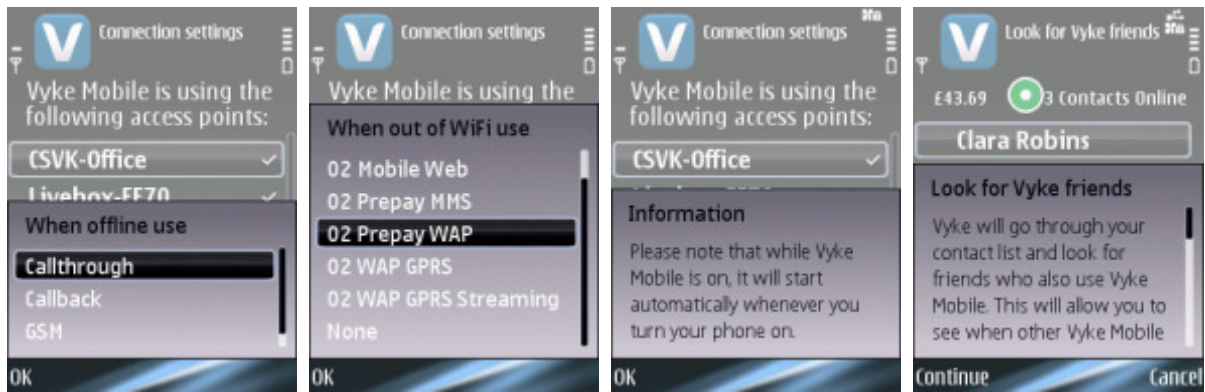
Once the application is correctly installed on your handset, it will take you through all the necessary settings to get you up and running. You will be able to amend these settings from the Vyke Mobile application by selecting Options/Settings/General Settings

- Your available WIFI access points.
- Settings for 'call interception' and text messages: Vyke Mobile can intercept any international calls placed from your Nokia handset to save you money. You decide if you want it 'on' by default or if you want to be asked every time you make an international call. For text messages, if you enable the setting, all your SMS will be sent over the Vyke network.

For 'call interception' we offer you several options:

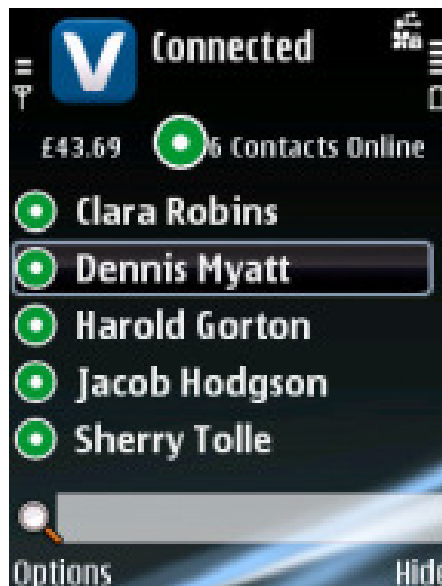
- o If you have a live WIFI connection, then we can route your calls over your Vyke Mobile application or select our callthrough or callback services. (For information on callthrough and callback, please refer to our www.vyke.com website).
- o If you don't have a live WIFI connection, then we offer you the possibility to set up your calls with callthrough or callback.
- Settings for 'call set up on the move' when there is no WIFI access point available: please make sure you select a working internet access point provided by your GSM operator. This will be used to send a data packet to set up those calls on the move.
- Look for Vyke friends: Vyke Mobile will go through your phonebook contacts and will identify those with an existing Vyke account using the application.





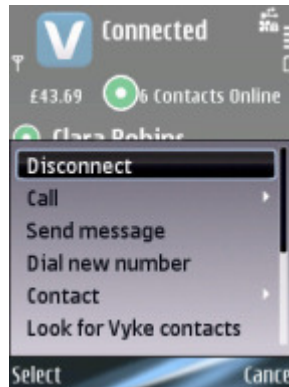
That's it! You are now done!

Vyke Mobile Main Screen



Vyke Mobile 'Options' menu:

From the menu 'Options' you can 'Disconnect' Vyke Mobile from the WIFI connection, make different types of calls, send text messages, add contacts, look for new Vyke contacts, check your call and text history, top up your account and change your Vyke Mobile settings:



Making calls with Vyke Mobile

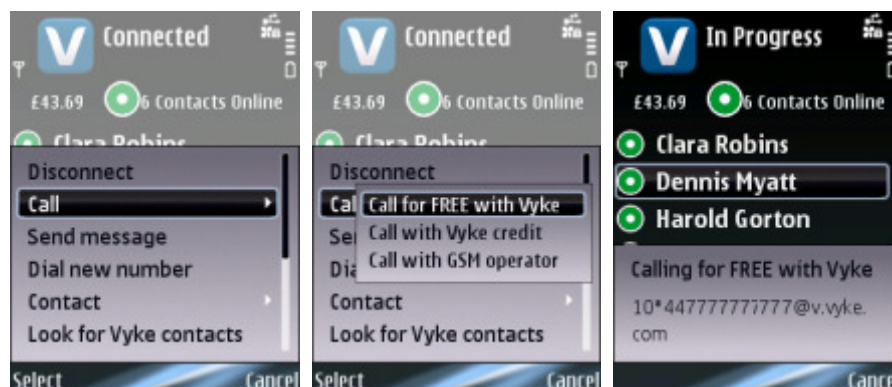
You have three options when making a call inside a WiFi Zone.

WIFI calls:

If the contact you want to call is a Vyke contact and they are connected to the Vyke network you can call them totally free of charge.

If you or your contact's WiFi bandwidth is saturated or congested, your call quality may be reduced. If you experience a reduction in call quality we suggest you make a call with Vyke credit. Vyke credit calls are routed across our leading infrastructure offering you the best call quality at the lowest price.

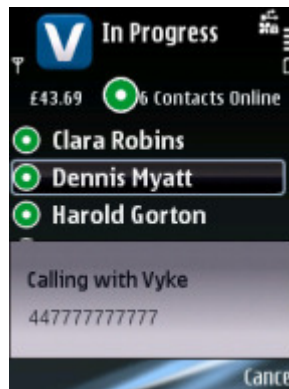
Select the contact you want to call > Click Options > navigate to Call > click Select > Click Call for FREE with Vyke



Making a call with your Vyke credit

If the contact you want to call is not connected to the Vyke Network or is not a Vyke friend then you can call them with your Vyke credit.

Click Options > navigate to Call > click Select > Click Call with Vyke credit



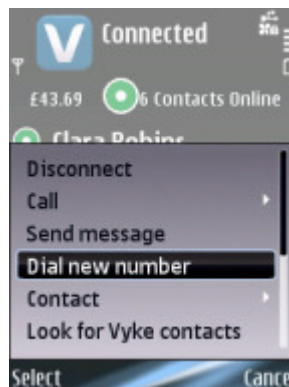
Making a call with your GSM operator

Vyke mobile still gives you the option to make calls with your traditional mobile operator. These calls are not carried through the Vyke network and you do not need Vyke credit to make these calls.

Vyke will not charge you but your mobile operator will!

Click Options > navigate to Call > click Select > click Call with GSM operator

Vyke Mobile also offers you the possibility to dial one-off numbers that are not stored on your phonebook:



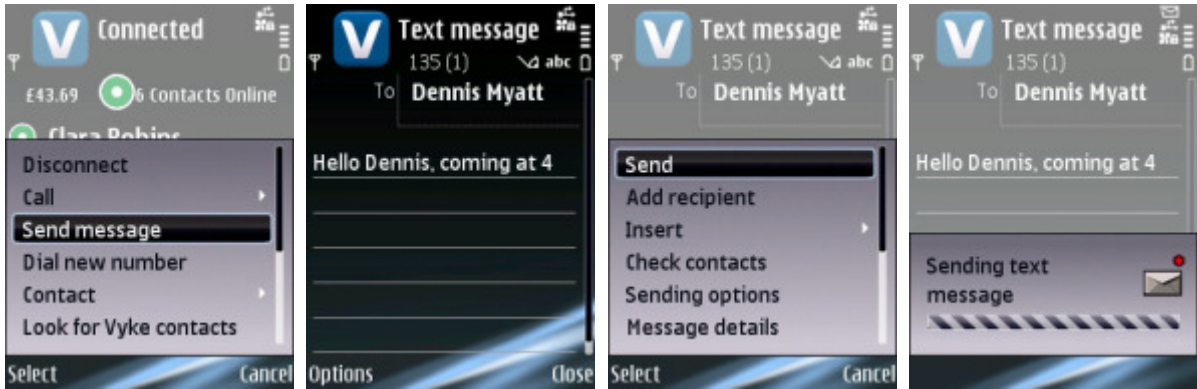
Vyke Mobile Text Messages

Vyke mobile allows you to send free and very cheap SMS that is guaranteed to save you money.

If you and the contact you want to send a text message to is connected to the Vyke network then you can text each other totally free of charge.

From within Vyke Mobile

Sending an SMS via Vyke Mobile to any contact, whether you are online or offline it still costs the same cheap rate. This means you can send text messages to anyone anywhere and the price will not change.



From your standard Nokia Messaging System:

Vyke Mobile by default is set up to work in the background of your handset. This means that even when you exit Vyke Mobile your text messages will be carried over the Vyke Network. No special instructions needed. Just compose and send your messages.

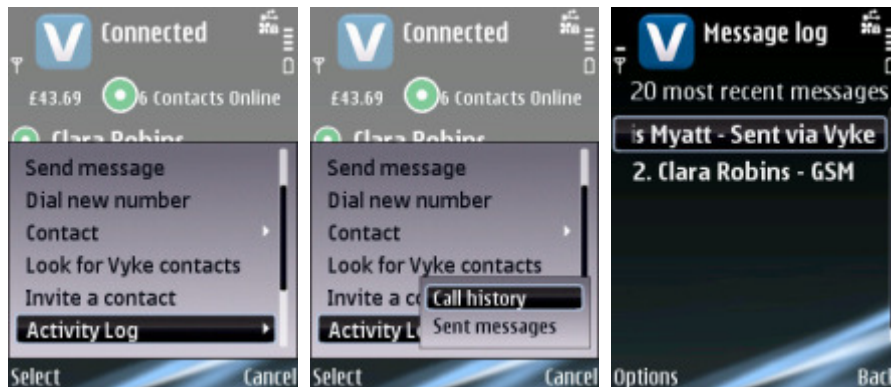
Note 1: When you send a text message outside a WiFi Zone Vyke Mobile has to connect to the Vyke network. To make this connection Vyke Mobile uses your mobile operators' infrastructure. This type of connection often referred to as Data Package results in a small fee from your mobile operator. This fee is very small, typically from as little as US\$0.001 which is practically nothing!

Note 2: It is recommended that you leave Vyke Mobile text messaging 'enabled' as it can save you up to 95% on your international text messages. However you may want to 'disable' this feature when sending local text messages. If you 'disable' Vyke Mobile text messaging you will only be able to send messages over your mobile operators infrastructure. You may be charged by your mobile operator depending on your individual agreement and contract with them.

You can modify this feature by following these steps: Within Vyke Mobile click Options > navigate to Setting > click Select > navigate to General settings > click Select > navigate to Text messaging > click Select > click Options > click Change > navigate to Disable > click OK

Checking your Vyke Call and Text Messages History:

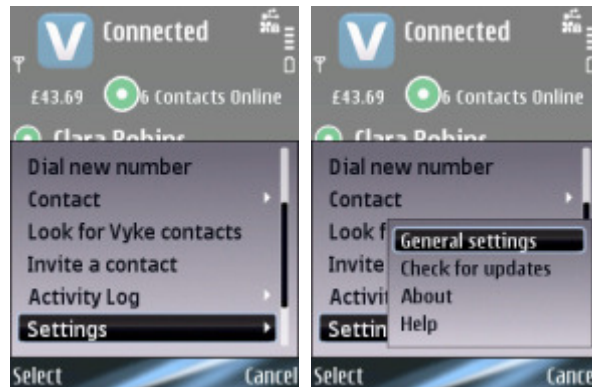
From the Options Menu: Activity Log > Call/Sent Messages History



Vyke Mobile Settings:

During your Vyke Mobile installation you selected several settings. Those settings can be amended from Vyke Mobile itself.

Access to your Vyke Mobile settings: Options Menu > Settings > General Settings



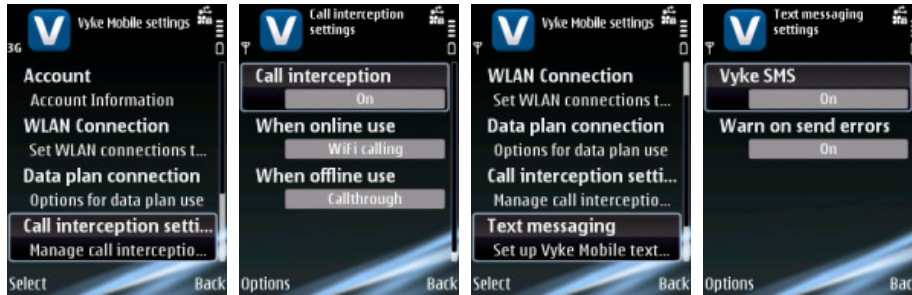
What can be amended?

- Your Account Information: only your password
- WIFI Access Point: in case you need to add new access points for Vyke to connect to the Internet. To do so, just click on 'New' from the 'WLAN Connection' option and select your new access point. Make sure it is ticked.
- Data Plan Connection: used to send your text messages and to set up your international calls from your standard Nokia phonebook or manually dialled International numbers (we'll come back to this feature called 'Call Interception' later).

It is very important that you select the right 'Data Plan', please make sure your handset has the right settings for your GSM operator. If in doubt, please request to have them sent to your handset from your GSM operator.

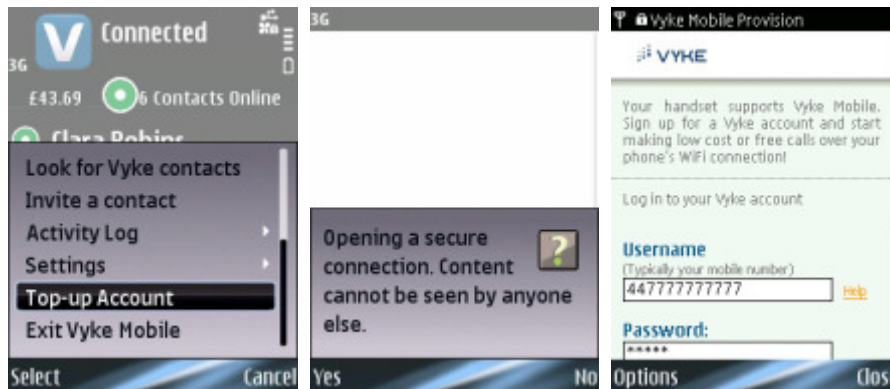
- Enabling and Disabling Text Messaging
- Call Interception (covered separately below)





Recharging your Vyke Mobile Account:

From 'Options' open a secure connection by selecting 'Top-up Account'. Enter your Username and Password and process your payment from your handset. It could not be more convenient!



Call Interception – All your international calls via Vyke Mobile

What is call interception?

Vyke can be configured to route ALL your international calls over the Vyke network, independently of being connected to a WIFI access point or of having Vyke Mobile open.

How do I set up call interception?

From 'Options' > Settings > General Settings > Call interception settings

Options:

- On, Off or Ask every time. If you select 'Ask every time' the system will open a pop-up message every time you try to make an international call and you then can decide whether you want to route it over Vyke or your GSM operator.
- When Online: you can use your WIFI connection and place the calls over Vyke, or also 'Callback', 'Callthrough' (where available) or your GSM operator
- When Offline: you can use 'Callback', 'Callthrough' (where available) or your GSM operator.

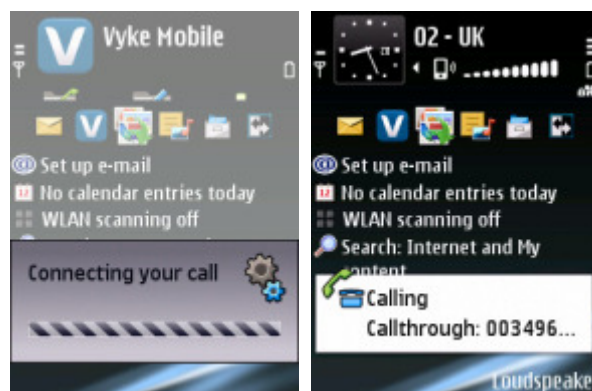
International calls via Vyke: as with SMS's, if you have 'Call Interception' enabled and your Internet connection is live, all your International calls will be routed over Vyke's **callback** or **callthrough** or **WIFI** calling. All you need to do is press the dial key after selecting the number or contact and Vyke

Mobile will set up your call and send a request to our server to call you back or to access our local access number. Once you have answered to our call back or accessed our local access number, Vyke will connect you with your desired number converting both calls into a unique call.

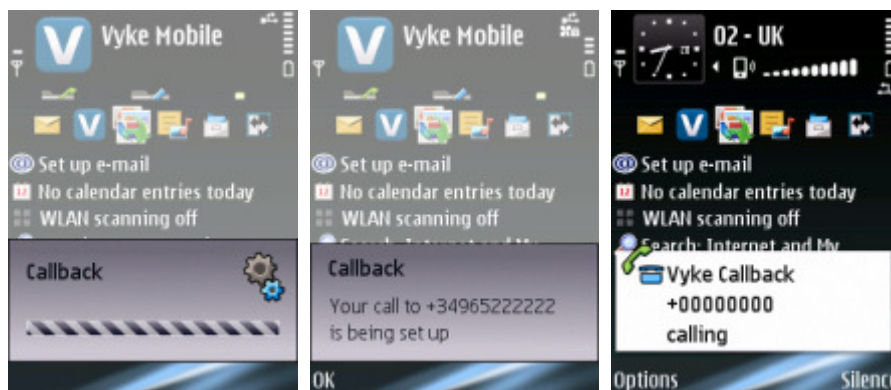
How can you benefit from our Callthrough service? If the contract with your GSM operator includes a good bundle of minutes to national numbers, then you can significantly reduce the cost of your international calls with Vyke. Calls to our local access number will be part of your inclusive minutes and you will only pay a fraction for your international calls over Vyke.

Note: Callthrough is not available everywhere.

Example of Callthrough calling:



Example of Callback calling:



Add Vyke Mobile to your Standby Applications

1. Navigate to

- E-Series handsets; Menu>Tools>Settings>Phone>Standby mode>Active standby apps.
- N-Series handsets; Menu>Tools>Settings>General>Personalisation>Standby mode>Active standby apps.

2. Select Shortcut 1> Scroll to find Vyke Mobile and select OK> Press the End (red) key to return to the home screen